

Disseminating ADS **Research and Data**



Thursday 14th November 2024



Communication Strategies at the ADS: A Case Study



Communications review (internal)

Nov 2021-Nov 2022

Annual Report

Aug 2021-Aug 2022

User experience and interface analysis (focus on website)

Nov 2020-Nov 2021

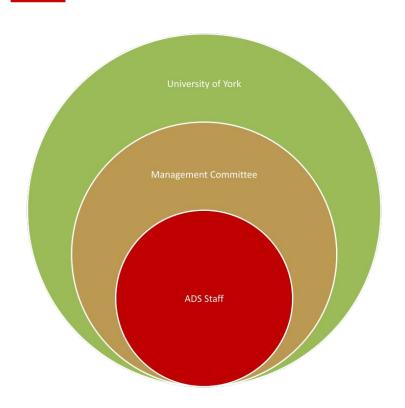


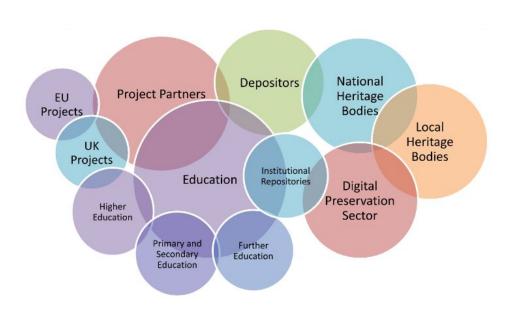


Error Agency



Audience diversity





Internal audiences

External audiences

ADS Audiences in real terms	 UK Project Partners European and International Project Partners University of York staff, incl Dept of Archaeology & Centre for Digital Heritage ADS Depositors and Users UK Higher Education Staff UK Higher Education Students UK Further Education and Lifelong Learning Staff and Students UK Secondary Education Staff and Students UK Higher Education Institutional Repositories International Education Staff and Students UK National Heritage Agencies Local Heritage Agencies International Heritage Agencies Digital Preservation Sector UK Museum Staff UK Contract Archaeologists Heritage Membership Organisations and Community Archaeology Groups General public
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ADS Staff

ADS Management Committee

University of York Senior Management



User Profiles

representative characters detailing the traits and requirements of each user type

outlined by the project stakeholder group, and further embellished by observations from the user focus groups for each user type (based on each profile)

Profile include user traits, viewpoint and requirements of user



Primary user personas

- 1. Academic archaeologist
- 2. Commercial archaeologist
- 3. Public bodies officer/curator
- 4. Postgraduate archaeology student

Additional user types

- School teachers
- Member of the public with interest in local history
- 3. Media journalist

Secondary user personas

- Undergraduate archaeology student
- 2. Community group or society member
- 3. Funders

<u>Primary Focus</u>

- Academia research
- Academic teaching
- Commercial archaeology

Ongoing Communication Management



Regular Comms Update

Explore statistics every quarter to examine comms activities and make changes if required: (links into reporting for funders)

- Website statistics (visitors, downloads, bounce rate, specific pages - Matomo)
- Social media analytics (followers and engagement of specific posts - Hootsuite)
- Video analytics (visitors, downloads Youtube and Vimeo)



Communications Group

A formal group of ADS staff who discuss issues related to communications at the ADS, chaired by the Training and Communications Manager

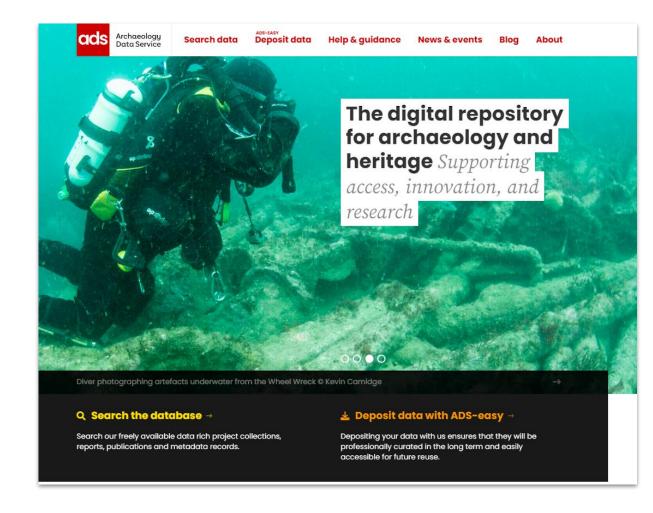
- Held every two months
- Open membership (currently 12)
- Chair shares recent comms related campaigns and issues
- Participants can comment and present their own ideas for improvement

ADS Communication Methods



ADS Website

- Launched in Feb 2023
- Main conduit for all activities and communications
- Analytics through Matomo
- Main communications features
 - News & Events
 - Soundbytes Blog





ADS Website

News & Events

- Short form articles (200-300 words)
- Written by ADS Comms team
- Split between News and Events
- Launched when new website was published (Feb 23)
- Approx 93 posts so far
- Linked to other website pages





Help & guidance News & events

News & events

SHOWING: • ALL NEWS EVENTS



Job opportunity - Postdoctoral Research Associate

The ADS are excited to announce a new job opportunity, a Postdoctoral Research Associate. This role has come about at a particularly exciting time for the...



Introducing MAIA -

ADS Research Projects Manager Dr Holly Wright, has recently announced her position as Vice chair of a new COST Action. Typically made up of academics, public...



TETRACHs Seminar- The Sensational Museum

We are excited to announce the next seminar of the Transforming data rEuse in ARCHaeology (TEtrARCHs) project. Dr Sophie Vohra from the University of Leicester will...



Launch of the Heritage Science Data Service

We are excited to announce the launch of the Heritage Science Data Service (HSDS)! The Heritage Science Data Service will provide core Digital Research Services as...



#DOIsWithADS -

In the digital age of archaeology, the integrity and accessibility of research are crucial. Have you ever clicked on a link to an important archaeological







https://archaeologydataservice.ac.uk/news-events/



ADS Website

Soundsbytes Blog

- Long form articles
- Written by a number of ADS staff members
- Posts are Taggable (reused as much as possible)
- Long standing resource requires maintenance for migration and broken links

Search data Deposit data Help & guidance News & events Blog About

Sound Bytes

SHOWING: • ALL ADS BLOG ADS-EASY BLOG OASIS BLOG





Common Helpdesk Queries: Insights from My Time on the Archaeology Data Service Helpdesk -

During my time on the Online AcceS to the Index of archaeological investigationS (OASIS) helpdesk, I encountered a wide range of queries from users across the...

How do DOIs benefit the ADS and other repositories?

All resources archived with the ADS are Open Access and delivered through our website to facilitate re-use by the heritage sector and wider community. But how.

ADS-easy ADS Library ADS Procedures ADS Projects ADS Team Archives Archiving Awards Competitions Conferences Data Reuse Development Digital Access Digital Archaeology Digital Preservation Internet Archaeology Internship OASIS Open Access Placements



URLs and Persistent Identifiers - What's the Difference? Why DOIs should be cited more

Uniform Resource Locators (URLs), also commonly known as web addresses. are like house addresses in that they will direct you to a specific location in



Digital Object Identifiers: Linking Effectively -

One of our top priorities at the ADS is to make our collections findable, accessible, interoperable, and reusable. This includes utilising sustainable referencing methods such as...



Market analysis and new stakeholder relationships

Following on from our announcement of receiving funding from the University of York's Partnership for Academic and Commercial Engagement initiative, the ADS has been pleased to...

https://archaeologydataservice.ac.uk/blog/



ADS Newsletter

- This iteration launched in Oct 2023
- Published every 3 months
- Subscriptions from 181 to 376
- Content is related to that posted on News & Events and Soundbytes Blog
- One main story each issue
- Utilise Mailjet software (University mandated GDPR)
- Copies posted on <u>ADS website</u> to drive readership and subscription





Welcome to the ADS Newsletter

- Dive into a summer of archaeological discoveries with the latest ADS Newsletter!
 Unearth a number of exciting updates in this action-packed issue:
 - Celebrate our second CoreTrustSeal Accreditation
 - Discover a new addition to our ever-growing digital collections from CITiZAN
 - Match a recent seminar exploring the re-use of ADS collections
- Read a recent blog post about how the ADS ingests data

Don't let your colleagues miss out on this treasure trove of information! Share the <u>sign-up link</u> and follow our social channels for real-time updates on the world of digital preservation and archaeology. Let's dig in!

Happy exploring,

The ADS Team **



Social Media

- Post to four social media channels (for diff audiences)
- Posts direct users to ADS website content (rather than just on social media channels)
- Use Hootsuite software to post and track analytics









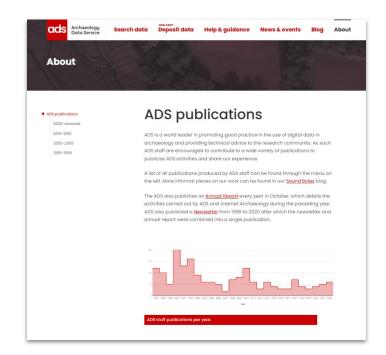






Publications & Presentations

- ADS regularly travel to present and attend conferences and publish research.
- Both aspects have a dedicated page on the ADS website for greater dissemination
 - Copies of many presentations available
- Our comms also link to Internet Archaeology publications and social media

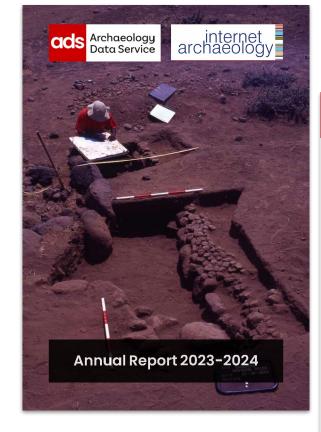






Annual Report

- Report on ADS and Internet Archaeology activities for proceedings reporting year
- Collection Highlights
- Utilised to report to ADS Management Committee on this years objectives
- Created in house using Adobe InDesign



Collections Development

Collection Report

This year we realward on impressive 1128 new carches 8.79 a fitness deposits were failtisted by our ADS-easy system, which continues to gain popularly, in addition to his remarkable collections, reflecting a 21½ growth compresed to last year. This year we received 183 enquiries for quotations for archives that cannot be processed through ADS-easy and responded to ever 550 emails with the <u>consections</u> and analysis of the control of the processed through all account. To further improve our services, we are diligently and project for expressing the configurations, posited for explore ADS-easy in the coming year, promising even more efficient and user-friendly deposition and continuation.

PACE Funding

Despite impressive deposition figures, the ADS still receives only a small percentage of digital archives created by England's commercial archaeology sector. As the sole accredited digital heritage repository in England, the ADS aims to increase these figures to safeguard the future of this data To a chieve this aim, the ADS has secured funding through the University of York's PACE (Partnership for Academic and Commercial Engagement) initiative, which supports projects designed to drive longterm income generation and positive commercial relationships. As part of this project we will undertake market research and cost model analysis with the aim of improving our existing services. This will begin this year with the release of an online survey in August 2024.

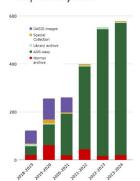
Collection Statistics

183 Deposit Enquiries





Deposits by Year



8

ADS Annual Report 2023-2024

Case Study: DOI Campaign





Purpose - A strategy to promote better citation of DOIs for ADS collections

All ADS Collections are citable unique Persistent Identifiers (PID), specifically DOIs (Digital Object Identifiers).

However, users often cite URLs when linking to these collections both in publications and via other mediums (e.g. social media). This is problematic as it leads to broken links when changes are made to ADS Collections and it is more difficult for the ADS to track reuse of these resources.

This strategy is designed to educate and encourage users to better cite the ADS Collections (using a DOI).





Aims and Objectives

Aim(s):

- 1. Educate ADS users of the importance and usefulness of DOIs for citing collections.
- 2. Persuade ADS users to use DOIs when citing or linking to ADS collections.
- 3. Make it as easy and straightforward as possible for users to cite ADS collections using DOIs.

Objective(s):

- 1. Create a series of new resources on the ADS website to inform users about the benefits of DOIs,
- 2. Implement changes to DOI citation within collections to improve user experience.
- 3. Undertake a communications campaign to promote importance and usefulness of utilising DOIs.





Audience

This strategy is targeted towards a wide section of ADS users and depositors with a particular focus on those groups who most often access our collections; namely commercial archaeologists, researchers (both academics and university students) and community members with an interest in UK archaeology.

Timeframe

Communications Campaign to take place over a 8 to 12 week period, with content being produced every week or fortnight.

Preliminary start date - September 2024 (to avoid Summer break).

Campaign could be organised to coincide with World Digital Preservation Day (7th November 2024).





Structure

Start with engaging content to get users interested (e.g. video) and methods for keeping track of content over the campaign (e.g. hashtag, link to ADS websites).

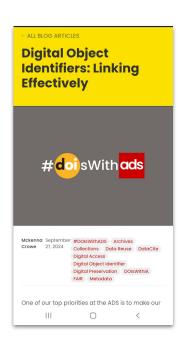
- Stage 1 Educate. Provide baseline information about DOIs and their importance that would be relevant to all ADS users.
- Stage 2 Persuade. Provide evidence as to the usefulness of DOIs to different users and the ADS.
- Stage 3 Enhance. Provide more advanced knowledge to allow users to integrate ideas into their own work and begin to make a difference.

Finish with an event to demonstrate impact that users could have on the ADS by more readily adopting DOIs (Wikipedia editing event).



Methods

- Blog posts
- Social media specific hashtag
 (#DOIsWithADS;
 #DOIsWithIA)
- Infographics
- Videos (short and long form)









Methods

- Events
 - Lunchtime seminar: "Everything you want to know about DOIs and were afraid to ask"
 - Wikipedia editing event with Wikimedia UK

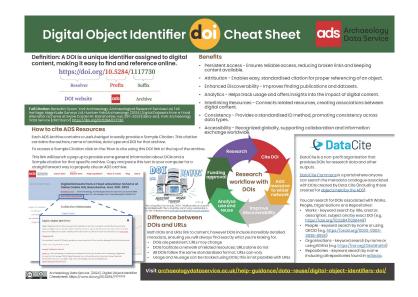






Methods - Coming up!

- Cheatsheet
- Update DOI page on the ADS website with new materials





Exercise



Exercise: Using our template create your own dissemination plan

- 1. Work as individuals or in pairs
- 2. Using your own example consider the following:
 - a. Purpose of strategy
 - b. Aims and Objectives
 - c. Methods and Schedule
- 3. Come back together as a group and discuss

Feedback

Q & A Session